TERMS & CONDITIONS



Scope

- 01. The terms of the regulations apply to all situations and non-compliance may lead to the cancellation of registration.
- 02. On starting a given course, either group or private, it is understood that the student has read and accepts these regulations.
- 03. Any ensuing litigation will be judged by the *Tribunal de Arbitragem* in Loulé.

Registration

- 04. Registration is valid for one academic year. The regular school year comprises of 2 semesters, each one lasting 17 weeks (see school calendar in the appendix).
- 05. An academic year of 34 weeks is required to complete a level (A1, A2, B1, B2, C1 or C2).
- 06. Intensive, semi-intensive or crash courses can be provided to suit different requirements.
- 07. There are no specific requirements for enrolment in level A1. In order to be placed at a level higher than A1, students must take a diagnostic test, unless they have completed the previous level.
- 08. Please inform the office of any changes to address or phone numbers.
- 09. For registration fees and follow up registrations see appendix.
- 10. Any student missing four consecutive weeks of class, without prior notice to the school, shall be considered as withdrawn from the course.

Timetables and Practicalities

- 11. Classes are held twice a week and each lesson lasts 85 minutes. Children have a total of 90 minutes a week, held either in one or in two classes.
- 12. Classes take place between 9:00 am and 10 pm with a break between 1 and 2 pm.
- 13. Office hours are 9:30 am 12:30 pm & 3:00 8:30 pm Monday to Friday (Need a different schedule? Please contact receptionist).
- 14. You must contact reception, if you're going to miss a class or be late. Failure to do so may result in class being cancelled.
- 15. If 20 minutes after the scheduled time, no student has shown up, and school has not been informed of any delay, the class is cancelled with no right to rescheduling or refund.
- 16. The minimum number required to run a group is four students. Should the number of students drop to less than four, continuation of that group cannot be guaranteed under the same conditions.
- 17. In the case of the temporary absence of a teacher, a substitute teacher will be provided or the class/classes will be rescheduled to the next possible date. This decision is taken by the management.
- 18. If, at any time, due to an Event of Force Majeure, it becomes impossible to teach the classes face-to-face, then the classes shall be taught online, without any additional cost to the student, and without conferring on the student any right to discount of the tuition fees.
- 19. Please keep your phone off during classes.

Payments and Discounts

- 20. Payments must be made in advance. Failure to do so within the stipulated time will result in a 5% additional charge.
- 21. In the case of returned cheques all arising expenses will be met by the client.
- 22. Payment of private classes is made on a monthly basis or by purchasing packages of hours.
- 23. Lessons are considered booked only after fees have been paid.
- 24. Paid private classes can be used up until the end of the school year or calendar year, depending on which is more beneficial to the student, unless a different date has been stipulated in the context of a special offer.
- 25. If more than one family member attends the same class, a discount of 5% of the fees will be granted.
- 26. Special offers and discounts are not cumulative.

29. A level is considered completed when the student:

Cancellation

- 27. Students who attend private tuition and who cannot attend a lesson will not lose their class, if the school is informed before 6 pm the previous working day (please remember to check the academic calendar for holidays!).
- 28. If a group is dissolved or if a student cancels the course during the first two weeks (or up to a maximum of 6 hours, when weekly tuition exceeds 3 hours), the course fee will be refunded pro rata.

Certificates

a)	has attended at least 90% of the classes. The corresponding certificate will be issued on request at the end of the course;
or	
b)	passes the final exam with a mark of at least 50 out of 100 (please request exam at the office until the end of July).
/	/ I hereby accept the terms and conditions,

ANNEX

■ Academic Year:

	October 2023										
2ª	3 <u>a</u>	4 ª	5ª	6ª	Sáb	Dom					
<mark>2</mark>	<mark>3</mark>	<mark>4</mark>	5F	<mark>6</mark>	7	8					
9	<mark>10</mark>	<mark>11</mark>	<mark>12</mark>	<mark>13</mark>	14	15					
<mark>16</mark>	<mark>17</mark>	<mark>18</mark>	<mark>19</mark>	<mark>20</mark>	21	22					
<mark>23</mark>	<mark>24</mark>	<mark>25</mark>	<mark>26</mark>	<mark>27</mark>	28	29					
<mark>30</mark>	<mark>31</mark>										

November 2023										
2ª	3ª	4ª	5 <u>a</u>	6ª	Sáb	Dom				
		1F	<mark>2</mark>	<mark>3</mark>	4	5				
<mark>6</mark>	<mark>7</mark>	<mark>8</mark>	<mark>9</mark>	<mark>10</mark>	11	12				
<mark>13</mark>	<mark>14</mark>	<mark>15</mark>	<mark>16</mark>	<mark>17</mark>	18	19				
<mark>20</mark>	<mark>21</mark>	<mark>22</mark>	<mark>23</mark>	<mark>24</mark>	25	26				
<mark>27</mark>	<mark>28</mark>	<mark>29</mark>	<mark>30</mark>							

	December 2023									
2ª	3ª	4 ª	5 <u>ª</u>	6ª	Sáb	Dom				
				1F	2	3				
<mark>4</mark>	<mark>5</mark>	<mark>6</mark>	<mark>7</mark>	8F	9	10				
<mark>11</mark>	<mark>12</mark>	<mark>13</mark>	<mark>14</mark>	<mark>15</mark>	16	17				
18	19	20	21	22	23	24				
25N	26	27	28	29	30	31				

	January 2024										
2ª	3 <u>ª</u>	4 ª	5ª	6ª	Sáb	Dom					
1F	2	<mark>3</mark>	<mark>4</mark>	<mark>5</mark>	6	7					
8	<mark>9</mark>	<mark>10</mark>	<mark>11</mark>	<mark>12</mark>	13	14					
<mark>15</mark>	<mark>16</mark>	<mark>17</mark>	<mark>18</mark>	<mark>19</mark>	20	21					
<mark>22</mark>	<mark>23</mark>	<mark>24</mark>	<mark>25</mark>	<mark>26</mark>	27	28					
<mark>29</mark>	<mark>30</mark>	<mark>31</mark>									

February 2024									
2ª	3 <u>ª</u>	4 <u>ª</u>	5ª	6ª	Sáb	Dom			
			1	<mark>2</mark>	3	4			
<mark>5</mark>	<mark>6</mark>	<mark>7</mark>	<mark>8</mark>	<mark>9</mark>	10	11			
12	13E	14	<mark>15</mark>	<mark>16</mark>	17	18			
19	20	<mark>21</mark>	<mark>22</mark>	<mark>23</mark>	24	25			
<mark>26</mark>	27	<mark>28</mark>	<mark>29</mark>						

	March 2024									
2ª	3ª	4 ª	5₫	6ª	Sáb	Dom				
				1	2	3				
4	5	<mark>6</mark>	7	8	9	10				
11	12	13	14	15	16	17				
18	19	20	21	22	23	24				
25	26	27	28	29F	30	31P				

	April 2024								
2ª	3ª	4ª	5ª	6 <u>ª</u>	Sáb	Dom			
1	2	3	4	5	6	7			
8	9	10	11	12	13	14			
15	16	17	1 8	19	20	21			
22	23	24	25F	26	27	28			
<mark>29</mark>	<mark>30</mark>								

May 2024									
2ª	3ª	4 ª	5ª	6ª	Sáb	Dom			
		1F	<mark>2</mark>	3	4	5			
6	7	8	9F	10	11	12			
13	14	15	16	17	18	19			
20	21	22	<mark>23</mark>	24	25	26			
<mark>27</mark>	<mark>28</mark>	<mark>29</mark>	30F	<mark>31</mark>					

	June 2024								
2ª	3ª	4ª	5₫	6ª	Sáb	Dom			
					1	2			
3	4	5	<mark>6</mark>	7	8	9			
10F	11	12	13	14	15	16			
17	18	19	<mark>20</mark>	21	22	23			
<mark>24</mark>	<mark>25</mark>	<mark>26</mark>	<mark>27</mark>	28	29	30			

1st	semester	2nd	semester

Exams/Certificates:

Please request at the office until June 28th

Summer Courses:

July 2024									
2ª 3ª 4ª 5ª 6ª Sáb Dom									
1	2	3	4	5	6	7			
8	9	10	11	12	13	14			
15	16	17	18	19	20	21			
22	23	<mark>24</mark>	25	<mark>26</mark>	27	28			
29	<mark>30</mark>	<mark>31</mark>							

August 2024									
2ª	3ª	4 ª	5ª	6ª	Sáb	Dom			
			1	2	3	4			
5	<mark>6</mark>	7	8	9	10	11			
12	13	14	15F	16	17	18			
19	20	21	22	23	24	25			
26	27	28	39	30	31				

■Price List:

Enrolment

1st Enrolment = 25€, Subsequent enrolments = 10€

DOCUMENTS NEEDED: passport, fiscal number (if applicable) and 1 photo

Z	Reg	ular	Courses	

Fees Annual (34 weeks)

★ Children's courses

≤Summer Courses

Course certificate (for students that have missed more than 10% of classes)

_____25€

Level certificates (for externals)

Level A1 Exam = 75 €, Level A2 Exam = 100€, Level B1 Exam = 125€, Level B2 Exam = 150€

Private Classes (Monthly payment or package of hours)

Price for 55-minute unit: At our premises: 1 pax = 28€ | 2 pax = 32€ | 3 pax = 36€

At you premises 1 - 8 pax 40€ + Mileage (0,75€/km)

Bank details:

NIB 0007 0000 00215138338 23 IBAN PT50.0007.0000.0021.5138.3382.3

BIC/SWIFT BESCPTPL